Appendix 1

NCH update report

Time: 6:00pm

Date January 2021

Presented by: Joanne Smith

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	**Maintaining Decency** (citywide) Kitchens and bathrooms – 101 are complete. Works continue in line with Covid protocol but there have been some refusals. 45 roofs have been completed with 230 properties receiving new windows and 443 new doors. **Building safety** Weekly checks are taking place in high rise including the updating of log books. Emergency lighting checks will be included from November. **Damp and mould** Numbers continue to reduce. A telephone triage service has been introduced with surveyors making a diagnosis, this has reduced physical attendance by 70-80%. A trial of a damp and mould kit is being introduced - the kit will be sent to customers where the mould is not too bad. The volume of damp and mould complaints has reduced. **Laura Chambers lodge** Planning has been submitted to redevelop the site into a hostel for homeless people, similar to Highwood.	Information

2	Area Regeneration and Environmental Issues	Lenton, Wollaton (E&W) and Meadows Lenton Green/Savoy Cinema landscaping improvements currently being designed by John Pell at NCC. Enhancements identified: a. More trees, as per the original design submitted to planners b. Resurface parts of worn path c. Resin for under the benches d. More colourful planting that also support biodiversity and sustainability e. Wild meadow f. Membrane were large block planting is required, and mulch in other areas to suppress weeds Purchase and installation of a notice board for Lenton Green, need a decision on the size cost £2200 to £3000 depending on size **Kennington Road Play Area** With Neil Campbell (NCC). AC has committed £11k, and DM will look at Estate Impact budget for any shortfall awaiting confirmation of design costs	Decision
3	Key messages from Tenant & Leaseholder Involvement	**What's happening at the Tenant Academy** **Digital Skills:** **Clicksilver** connections supported by Nottingham City Homes are running online courses for anyone who needs a hand with technology and feeling isolated from connected with others online. Residents will be matched up with a mentor who'll support you on a one to one basis over a 4 week. Access to a smart phone, laptop or PC required.	X

		When every Wednesday until January 2020, 12pm until 1pm. **Introduction to Facebook** - Facebook is a brilliant way to socialise and stay connected with friends and family - as well as being great for interacting and communicating with businesses and organisations online. More than 1.6 billion people use Facebook everyday - and it's still easily the largest social networking site in the world. At Nottingham City Homes, we use Facebook a lot! It's great way of letting our tenants and leaseholders know our latest news and also sharing some of the great things our partners and tenants are doing in the local community. It's also a great way for tenants to contact us with your questions, comments or concerns. We've created two short films to help residents get started with Facebook using their mobile phone and how to interact with the Nottingham City Homes page. To view the video please go to: https://nottinghamcityhomes.org.uk/section/get-involved/your-skills/introduction-to-facebook/	
4	Tenant and Residents Associations updates	NEMTRA The group is currently meeting due to Covid 19. Some group members are currently taking advantage of our digital skills training delivered by Clicksilver. NCH recently discussed with the group of the possibility of delivering a Coming Together event once safe to do so. We look forward to be hopefully planning this with you soon. Wollaton TRA	X

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		Congratulations to Wollaton TRA who's efforts maintaining the roundabout have awarded the Green Flag Award. Well done to all in involved!	
5	Area Performance Figures	**See additional report**	X
6	Good news stories & positive publicity	In the Five – Online Music Talent Competition. Earlier this summer we ran our GeneratioNCH music talent competition with the fabulous In The Five music studio in Lenton Abbey. Thank you to everyone who entered. Many congratulations to Meadows resident Lowri-Ffion who was the winner and had a chance to record her brilliant version of Harry Styles "Girl Crush" at the studio. A great Nottingham talent! To hear more visit link below: https://fb.watch/279VdNa35j/	X